

Terms and Conditions

2020 Oberammergau Passion Play

Payment Information

Listed below is a schedule of deposit and final payment due dates. You will note that the first category includes an optional Travelers Protection Plan (TPP) which is to be paid within five business days after your reservation. Please see "Travelers Protection Plan (TPP)" section on the next page for further explanation of this benefit.

DEPOSIT SCHEDULE

Land Tour with Air*	1 st Deposit Per Person	2 nd Deposit Per Person	Final Payment
• With TPP Coverage	\$749 within 7 days	\$1,000 at 365 days	180 Days
• Without TPP Coverage	\$300 within 7 days	\$1,000 at 365 days	180 Days

Land Tour Only	1 st Deposit Per Person	2 nd Deposit Per Person	Final Payment
• With TPP Coverage	\$649 within 7 days	\$1,000 at 365 days	180 Days
• Without TPP Coverage	\$300 within 7 days	\$1,000 at 365 days	180 Days

Refund and Cancellation Policy

Payments for land, air and cruise arrangements (less the deposit amount) will be refunded when cancellations are received prior to the final payment due date noted above. Deposits are non-refundable unless the optional Travelers Protection Plan (TPP) is purchased at the time of booking. When the optional Traveler Protection Plan is purchased and it is necessary to cancel your reservation, you will be refunded all payments, including the deposit amount, less the TPP premium.

***Exception:** If you purchase non-refundable airline tickets from Mayflower Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will be charged the TPP premium for the land tour only. Any changes made to the reservation after final payment that alters the tour itinerary will result in cancellation charges as listed below. If you have purchased the Travelers Protection Plan, the premium will be applied to offset the cancellation charges. Should you choose not to purchase our TPP, the following per person cancellation charges will be assessed for all tours and optional excursion costs:

- 181 days or more prior to departure: Deposit Amount is non-refundable
- 180 days to day of departure: 100% of total tour
- No refund on unused portions of the tour

Exclusions for the Cancellation Fee Waiver

Mayflower Tours reserves the right to alter its Refund and Cancellation Policy when a substantial amount of cancellation or postponement of travel is attributable to: conditions resulting from an act of God, natural or man-made disaster, fire, government action, civil disorder, war, hostilities between nations, or unavailability of transportation through no fault of Mayflower Tours.

"Freedom to Travel" Guarantee

On those rare occasions when the Exclusions mentioned above make it necessary to modify its Refund and Cancellation Policy, Mayflower's "Freedom To Travel" Guarantee will take effect for those passengers who purchased the Travelers Protection Plan (TPP). This Guarantee will allow travelers to apply all monies paid to Mayflower Tours, including the Cancellation Fee Waiver, toward any future Mayflower tour that departs within 12 months of their notification.

Tour Price Includes

All motorcoach transportation noted in the tour itinerary, round trip airport transfers on the tour departure and return dates (only) if air is purchased through Mayflower, services of the Tour Manager and driver, lodging, sightseeing, taxes, admissions, gratuities for bellmen and waiters for included meals, as well as Mayflower Money. Included meals are clearly noted in the touring description. Air transportation is available upon request, at additional cost for all tours.

What is Not Included on the Tour

The land price of your tour does not include airfare to the tour departure point; any inter-country air; airline luggage charges; port charges; items of a personal nature; meals not included on the itinerary; sightseeing attractions listed as "optional excursions" and gratuities to the full time Tour Manager, motorcoach driver, all airport skycaps, van or limo drivers, local guides, or crew of cruise ships. Transfers between airport and hotel are not included unless you purchase air from Mayflower. Baggage fees assessed by the airlines are not included in the air price if you purchased air from Mayflower Tours.

Airline Security Measures

The Transportation Security Administration requires that travelers provide their name **EXACTLY** to their airline as it appears on their passport to be used while traveling, along with their date of birth and gender when making reservations to fly from the U.S. When making your flight reservations through Mayflower Tours, you will be asked for this information by our staff. Due to airline security measures, your passport must match your airline ticket name and your tour reservation name or you may be denied aircraft boarding.

Passport & Visas

Each U.S. citizen must have a valid passport. Expiration date of passport should be at least six months after the return date of the tour. If you don't have a passport, call our office and we'll tell you how to apply for one. Some countries require visas for entry by U.S. citizens. We will send visa applications and instructions if a visa is required for your tour. Holders of non-U.S. passports should contact their nearest consulate and inquire about the necessary passport or visa documentation required for entry into the countries visited. Visa fees and cost of obtaining a visa are not included in the tour price and is the responsibility of the traveler.

Travelers Protection Plan

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Our Travelers Protection Plan consists of a Cancellation Fee Waiver combined with Travel Insurance Benefits.

PART A - CANCELLATION FEE WAIVER (CFW)

Should you have to cancel your tour or interrupt your tour en-route, we offer a non-refundable Travelers Protection Plan (TPP) in our deposit schedule. This non-refundable fee waives all cancellation fees and penalties, provided we are notified of the cancellation one day before your tour departs and the cancellation is for a covered reason**. While on tour, if a passenger must leave early due to a personal illness, illness or death of a member of the immediate family, the purchase of the Travelers Protection Plan (TPP) guarantees full refund for any unused services (including purchased optional excursions) after the departure of the tour. Handling of return air transportation is included if your airline tickets were provided by Mayflower Tours.

**Call Mayflower for details of covered reasons.

*Exception: If you purchased non-refundable airline tickets from Mayflower Tours, the TPP does not provide a refund for the airline tickets in the event of a cancellation or a return transportation benefit if you must return home early. You will only be charged the TPP premium for the land tour instead of the premium for land tour with air (certain exclusions apply and are detailed in the Description of Coverage Brochure).

PART B - TRAVEL INSURANCE BENEFITS

In addition to the Part A - Cancellation Fee Waiver, this plan also provides the following travel insurance benefits. These Part B Benefits are offered and administered by Trip Mate, Inc., are underwritten by the insurance carriers listed below and are subject to the terms, conditions and exclusions of the policy:

- \$25,000 Accidental Death & Dismemberment
- \$500 Travel Delay (Up to \$100 Per Day)
- \$25,000 Medical Expense/Emergency Evacuation
- 24 Hour Worldwide Assistance Service
- \$2,000 Baggage / Travel Documents
- \$500 Baggage Delay (Up to \$100 Per Day)

Certain exclusions and limitations apply and are detailed in the Description of Coverage Brochure which will be enclosed with your deposit receipt and is also available to you, upon request, at any time prior to your purchase of the plan. For example, coverage does not apply to: suicide, normal pregnancy, war or any act of war, mental or nervous disorders. A Traveling Companion is defined as a person or persons with whom you have coordinated Travel Arrangements and intend to travel with during the trip. Sickness or Injury must require care by a Physician and must commence while insurance is in force for you. This plan does not cover a loss that results from an illness, disease, or other condition (of you, an Immediate Family Member, Traveling Companion or Business Partner), event or circumstance which occurs at a time when this plan is not in force for you.

Part B Travel Insurance is underwritten by United States Fire Insurance Company, Eatontown, NJ.

For complete details on the protection plan refer to the Description of Coverage Brochure enclosed with your deposit receipt. They are also available to you online at www.tripmate.com/wpF431M.

Important! The Travelers Protection Plan must be purchased by the time of initial payment and may not be purchased at a later date. Not valid for residents of New York State.